

Solving disputes peacefully

SOLVE-IT! Mediation service can help settle noise and nuisance issues, property maintenance problems, interpersonal conflicts, landlord-tenant relations, HOA concerns and more. (480) 732-7296

When your neighbor says “Hola”

The City’s Neighborhood Outreach Office can translate for Spanish-speakers at meetings. (480) 644-5700

Start a neighborhood watch

Neighborhood Watch creates an alert neighborhood using simple crime prevention methods. Neighbors get to know each other and work together to recognize and report suspicious activities. Neighborhood Watch sends a message that homes in your neighborhood are not easily accessible to potential burglars, and your neighborhood is organized and involved in preventing crime. (480) 644-2300

Frequently asked questions

Q: Why does it take so long for an officer to respond when we call the police?

A: Calls are prioritized according to the seriousness of the situation.

Q: If I call to complain about a neighbor or someone on my street, do I have to give my name, address and phone number (if I fear retaliation)?

A: No, however, it is helpful to have that information in case we need to re-contact you for additional information. If you want to actually file a complaint and have a report taken, you have to give your personal information.

Q: Does my call make a difference?

A: Yes, every call counts - even if we don’t send an officer - because it helps the City determine resource, shift and patrol allocations.

One Call, That’s All!

<i>Arizona Museum of Natural History</i>	644-2230
<i>Child Safety Seat Inspections</i>	644-2200
<i>Code Compliance Officer</i>	644-2061
<i>Crime Prevention Specialist</i>	644-2300
<i>Customer Service</i>	644-2221
<i>Gas Leaks</i>	644-4277
<i>Graffiti Hotline</i>	644-3083
<i>Main Library</i>	644-2207
<i>Mesa Arts Center</i>	644-6501
<i>Neighborhood Outreach Coordinator</i>	644-5700
<i>Parks</i>	644-2352
<i>Police (non-emergency)</i>	644-2211
<i>Senior Center</i>	962-5612
<i>Solid Waste</i>	644-2688
<i>Signal Outages</i>	644-2160
<i>Street Maintenance</i>	644-3038
<i>Streetlight Outages</i>	644-3191
<i>Utilities Conservation</i>	644-4444
<i>Vice Mayor Kyle Jones</i>	644-3004

Your Guide to Council District 4

Welcome to the Neighborhood



**20 East Main Street, Suite 750
PO Box 1466
Mesa, Arizona 85211-1466**

**Vice Mayor Kyle Jones
Councilmember, District 4
Phone: 480-644-3004
Fax: 480-644-2175
Email: councilmember.jones@mesaaz.gov**





When was the last time you talked to your neighbor? Can you name the people who live on your street? Time was, neighbors knew each other and used front

porches to solve neighborhood problems. Although the City of Mesa has many tools to help you build a strong neighborhood, many people will tell you the best way to solve problems is to knock on your neighbor's door.

Throughout our community many are concerned with the changes going on around them; however, only a small percentage of those make the commitment to get involved. Becoming involved does not require an extensive time commitment. "Many hands make light work" rings true because the combined efforts of many create long-lasting change.

Your level of involvement is up to you, but I strongly encourage you to get involved. Communicate with your neighbors. Participate in block watch and neighborhood organizations. City resources are available to help you and your neighbors. Take control of your neighborhood and make it what you want. You can make a difference.

—Kyle Jones, Vice Mayor

Keep your neighborhood attractive

Neatly kept neighborhoods provide a safe, attractive environment and enhance property values. Maintain your yard and alleys by trimming weeds, grass and overgrown vegetation. If you see someone dumping items in an alley, call (480) 644-2061 to report it.

Graffiti is costly and destructive

It also sends a message that your neighborhood is not concerned about appearance. Leave a message on the City's Graffiti Hotline (480) 644-3083. Typically, the graffiti will be removed or painted over within 48 hours.

Spruce up your neighborhood

Code Compliance's free tool lending program has rakes, shovels, wheelbarrows, brooms and other tools for paint and cleanup projects. Call (480) 644-2061 to make an appointment.

Store unused items safely and discretely

Store auto parts, appliances, indoor furniture, building or landscape material, scrap lumber, tires, cardboard, plastic and paper away from public view. Sidewalks and alleys bordering your property should be kept clear and free of debris and garbage. Call (480) 644-2688 to schedule a pick up. Inoperable vehicles being restored or repaired for more than 10 days must be stored in an enclosed structure or screened by a fence. Call (480) 644-2211 to report an inoperable vehicle in the street.

Music to our ears

There is nothing sweeter to the ear than music, the laughter of children, the voices of friends and relatives and the sights and sounds of an active social life centered around home and family. Sometimes, however, we forget to be considerate of those who live around us when we have a big get-together. Here are a few tips to ensure that your entertaining does not become a nightmare for your neighbors:

- When playing music outside, please follow the City's noise ordinance by keeping the volume at a reasonable level, especially low bass sounds. **After 10 pm, all loud outside noises, including music, are not permitted.**
- If guests park on your street, tell your neighbors in advance, so they won't be surprised to see cars and will know who to call if a guest inadvertently blocks their driveway.
- Provide plenty of trash cans so guests can dispose of food/beverage containers - not in neighboring yards or the street.
- The morning after your party, check your property and that of your neighbors to ensure that there is no litter or debris.